AGENTTRAX
Keeping You On Track & On Time

AgentTRAX Online Application Spotlight

EPAY

EPAY is our online application within the agentTRAX suite that allows for an ACH payment to be made on Premium accounts receivable balances.

▶ Easy ACH payment set up with your bank for authorized vendors, with each FNTG underwriters having their own vendor ID to provide to your bank:

- D860417131 - FNTIC   • D362468956 - CTIC
- D221253755 - CLTIC   • D741659903 - ALAMO

▶ Meets both audit and Best Practices requirements

▶ All files with a balance due are shown; Amount paid on each file is up to you

▶ Limit file selection with filters:

- Pay My Statement – All files that have a balance and were included in the last closed statement
- As of Last Night – Files that have a balance as of the previous day
- Search by File Number

▶ Payment on a file in a Pending status will auto report all pending items in the file and allocate the payment simultaneously

▶ Email notifications include all the details of each payment submitted to be retained for audit purposes

▶ Payment History is retained within agentTRAX reflecting the most recent payments first – details of each file and amount included in the payment at your fingertips

▶ A confirmation number is assigned to each payment once submitted and can be referenced within Payment History to see payment details

▶ All payments processed systematically, reducing allocation errors

▶ ACH payment will be reflected as one payment per underwriter on your bank statement

▶ Reconciliation of the ACH payment within your software is easy with no more checks to reconcile – contact your software support for specifics

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For more information on this AgentTRAX application reach out to your local Agency Representative